

Customer success: Element5



<https://elementfive.co/>

ELEMENT5 specializes in the design, fabrication, and assembly of modern timber buildings. They work with solid wood, the world's most flexible and only renewable building material.

HQ: Toronto, Ontario, CAN

Industry: Industrial Manufacturing – Lumber & Wood

Solution

Infor CloudSuite Industrial (SyteLine)

infor



Having to work remotely, the cloud based solution for us has been instrumental in getting us to the point where we are.”

It's not a customization. It's a personalization that you have access to. We've been able to adapt our practices and processes to follow standard CloudSuite Industrial. Everything is at your fingertips.

Scott Falcone, Manager, ELEMENT5

Business challenges

- Greenfield start up – no building and no servers
- Implementation started during COVID lock down in Canada. Partner was never onsite.
- Didn't have business processes – only flow maps/charts

Outcomes

- **Flexibility & Agility**
- **Instant access to information**
- **Segregation of duties – proper controls in place for financial and security audits**
- **Seamless monthly update process**